

# NORTH STREET MEDICAL CARE

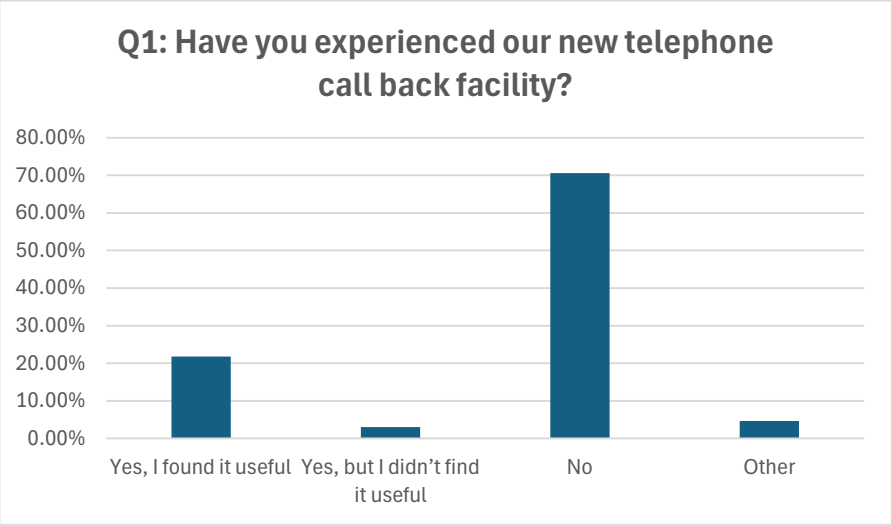
## April 2024 Patient Survey

Total Respondents: 763

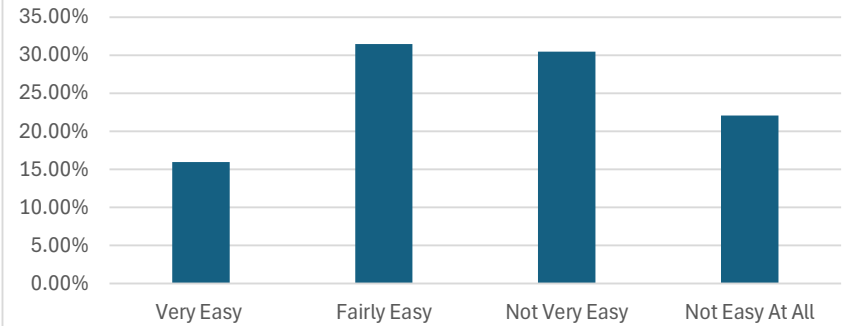


### How did we carry out the survey?

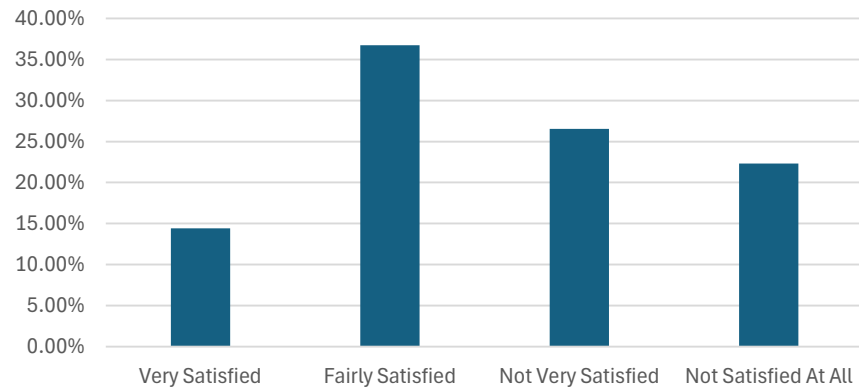
Text message, letters and emails were sent out to over 17 years old patients for whom we had a consent to text inviting them to complete the survey. We also added the SurveyMonkey link to our social media channels and website, inviting patients to take part. We had 925 responses from the Survey Monkey and paper copies in total.



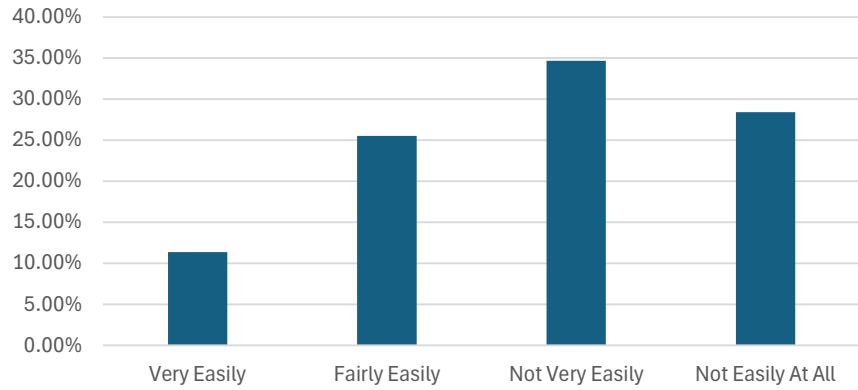
**Q2: How easily do you find it to get through to the surgery?**



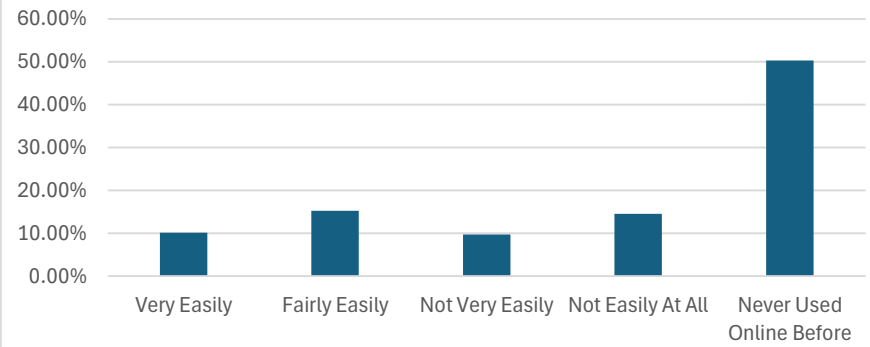
**Q3: How satisfied are you with the surgery appointment times available?**



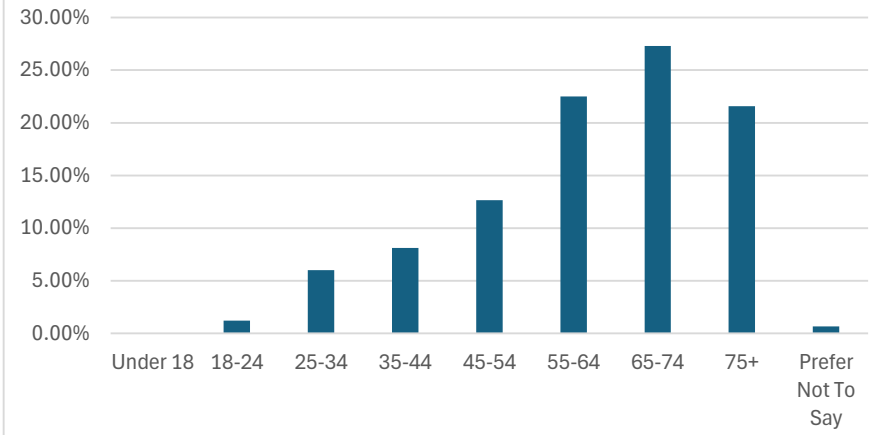
**Q4: Do you usually get to see or speak to your preferred GP when you would like to?**



**Q5: How easy do you find booking an appointment online via the website or the NHS App?**



**Q6: Which category below includes your age?**



**Q7: Are you male or female?**

